



Introduction

Welcome to the Karcher Municipal North America training catalogue.

Here you will find information about the various courses we offer both Online and In Person. These courses range from basic operation to advanced diagnostics, and may be customized or combined to better suit your needs.

For example, we offer a two-day MC150 technical course and a two-day MC250 technical course.

These could be combined into one - 3 day course.

Any question or comments may be directed to <u>techsupport-na@municipal.karcher.com</u> or your Regional Sales Manager.



Training Course Table of Contents

1. OL: Karcher Diag

Description: This course provides a comprehensive understanding of the Kärcher DIAG Municipal software, enabling participants to perform vehicle diagnostics, software updates, parameter changes, maintenance resets, and troubleshooting effectively.

Length: 1.5 hours

Delivery Method: Online

2. OL: Bodas Diag

Description: This training equips participants with the knowledge and skills to effectively use the Bodas Service software for vehicle diagnosis, parameter management, software updates, and error troubleshooting on Kärcher vehicles with Bodas control units.

Length: 1.5 hours

Delivery Method: Online

3. OL: DISIS

Description: This course is designed to equip users with the knowledge and skills to efficiently navigate the Kärcher

Municipal Extranet, look up parts, and download essential manuals and documents.

Length: 1.0 hours

Delivery Method: Online

4. IP: Holder C70 Technical

Description: This intensive, in-person training offers a holistic understanding of the Holder C70 Municipal Vehicle, covering essential skills for safe operation, routine maintenance, and in-depth technical diagnostics and repair.

Length: 2.0 days

Delivery Method: In-person

5. IP: Lv2 Holder C70 Technical

Description: Building on the Holder C70 Technical course, experienced Karcher technicians can return to hone their skills in diagnosing and repairing.

Length: 2.0 days

Delivery Method: In-person

6. IP: Holder S-Series Technical

Description: This intensive, in-person training provides a thorough understanding of the Holder S75 Municipal Vehicle, covering safe operation, routine maintenance, and in-depth technical troubleshooting.

Length: 2.0 Days

Delivery Method: In-person



7. IP: Lv2 Holder S-Series Technical

Description: This intensive, in-person training offers a holistic understanding of the Holder C70 Municipal Vehicle, covering essential skills for safe operation, routine maintenance, and in-depth technical diagnostics and repair.

Length: 2.0 days

Delivery Method: In-person

8. IP: Karcher MC130/150 Technical

Description: This intensive two-day, in-person training equips participants with the essential skills to effectively operate, maintain, and diagnose issues on the Kärcher MC 130, including its systems, engine, and diagnostic tools.

Length: 2.0 days

Delivery Method: In-person

9. IP: Karcher MC250 Technical

Description: This intensive two-day, in-person training equips participants with the essential skills to effectively operate, maintain, and diagnose issues on the Kärcher MC 250, including its systems, engine, and diagnostic tools.

Length: 2.0 days

Delivery Method: In-person

10. IP: Municipal Vehicle Introductory Technical Training

Description: This intensive 5 day, in-person training equips participants with the essential skills to effectively operate, maintain, and diagnose issues on the Kärcher Implement Carriers (Holder) and Sweepers,, including its systems, engine, and diagnostic tools.

Length: 5.0 days

Delivery Method: In-person

11. IP: Advanced Municipal Cleaner Technical Training

Description: This in-person training challenges experienced Karcher Technicians to effectively diagnose issues on the Kärcher Implement Carriers (Holder) and Sweepers. Can be tailored to specific models.

Length: 2.0 - 5.0 days*

Delivery Method: In-person

11. IP: Karcher Municipal Cleaner Sales Training

Description: This two day, in-person training covers the key features of the Municipal Cleaner lineup and equips participants with the essential skills to effectively operate and maintain each vehicle.

Length: 2.0 days

Delivery Method: In-person

12. IP: Holder Implement Carrier Sales Training

Description: This intensive two-day, in-person training equips participants with the essential skills to effectively operate, maintain and promote the key features of Karchers Implement carrier vehicles.

Length: 2.0 days

Delivery Method: In-person



13. IP: Legacy Holder Training

Description: This course is designed to be added onto any of the Holder specific courses, covering the C270 and C992.

Length: 1.0 days

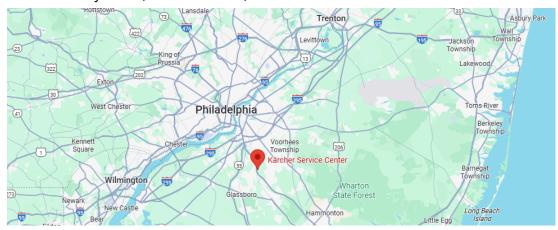
Delivery Method: In-person



Training Locations

1. KMC-US - Karcher North America

500 University Court, Blackwood NJ, USA



2. KMC-CA - Karcher Municipal North America

100 Bay Street, Embrun ON, Canada



3. Private Training

Onsite, at your location.

Requirements: Minimum of 4 participants, Demo vehicles onsite, and approval from your Regional Sales Manager.



Cost

Blackwood and Embrun Locations

- Training is provided at **no cost** to our stocking dealers
- Lunch is provided at <u>no additional cost</u>
- Participants are responsible for their own transportation and accommodations

On Site Private training

- Karcher offers private training which will be quoted upon request



How to Sign up

Course Selection: Review course requirements and prerequisites, then select one or more courses.

Choose Date: Check course availability in the training calendar or request a specific date.

Participant Information: Fill out all the information in the request form below and email to: techsupport-na@municipal.karcher.com

Participant Name	Email	Company Name / Location	Extranet Access Y/N	Cell Phone	Course(s) requested	Preferred Date



KMC Training Calendar Sorted by Course

All sessions are held in Embrun, ON unless otherwise specified or requested.

These dates are subject to change without notice, please refer to the most recent calendar or speak with your RSM.

Online (OL) Training:

- DISIS:
 - September 2025: Monday, September 15th (9:00 AM) and Monday, September 29th (9:00 AM)
 - October 2025: Monday, October 20th (9:00 AM)
 - January 2026: Monday, January 26th (9:00 AM)
 - February 2026: Monday, February 23rd (11:00 AM)
- Karcher Diag:
 - September 2025: Monday, September 15th (11:00 AM) and Monday, September 29th (11:00 AM)
 - October 2025: Monday, October 20th (11:00 AM)
 - January 2026: Monday, January 5th (9:00 AM)
 - February 2026: Monday, February 9th (9:00 AM)
 - o March 2026: Monday, March 2nd (9:00 AM)
- Bodas Diag:
 - September 2025: Monday, September 22nd (9:00 AM)
 - o October 2025: Monday, October 27th (9:00 AM)
 - o December 2025: Monday, December 1st (9:00 AM)
 - January 2026: Monday, January 12th (9:00 AM)
 - February 2026: Monday, February 9th (11:00 AM)
 - o March 2026: Monday, March 9th (9:00 AM)
- DISIS Karcher Extranet:
 - September 2025: Monday, September 22nd (11:00 AM)
 - o October 2025: Monday, October 27th (9:00 AM)
 - o December 2025: Monday, December 1st (11:00 AM)
 - January 2026: Monday, January 12th (11:00 AM)
 - February 2026: Monday, February 23rd (9:00 AM)
 - o March 2026: Monday, March 9th (11:00 AM)

In-Person (IP) Training:

- Sales Sweepers:
 - September 2025: Tuesday, September 16th (9:00 AM)
 - October 2025: Tuesday, October 21st (9:00 AM)
 - o January 2026: Tuesday, January 13th (9:00 AM)
 - March 2026: Tuesday, March 10th (9:00 AM)
- Service Holder:
 - September 2025: Tuesday, September 23rd (9:00 AM)
 - October 2025: Tuesday, October 28th (9:00 AM)
 - November 2025: Tuesday, November 4th (9:00 AM)
 - o December 2025: Tuesday, December 2nd (9:00 AM)
 - January 2026: Tuesday, January 6th (9:00 AM)
 - February 2026: Tuesday, February 10th (9:00 AM)



- March 2026: Tuesday, March 3rd (9:00 AM)
- Service Sweeper Level 2:
 - September 2025: Wednesday, September 24th, Wednesday, October 1st
 - o February 2026: Wednesday, February 25th
- Municipal Vehicle Intro Blackwood NJ, USA:
 - o October 2025: Monday, October 6th (12:00pm) FULL
 - o November 2025: Monday November 3rd
 - o December 2025: Monday, December 8th (9:00 AM)
 - February 2026: Monday, February 2nd (9:00 AM)
 - March 2026: Monday, March 23rd (9:00 AM)
- Sales Holder and Sweeper:
 - o November 2025: Tuesday, November 25th (9:00 AM)
 - o December 2025: Tuesday, December 16th (9:00 AM)
 - January 2026: Tuesday, January 27th (9:00 AM)
- Service Sweepers Level 1:
 - November 2025: Tuesday, November 4th (9:00 AM)
 - January 2026: Monday, January 19th (9:00 AM)
 - o March 2026: Tuesday, March 17th (9:00 AM)



Training Course Calendar Sorted by Date

All In-Person courses are held in Embrun, unless specified otherwise.

These dates are subject to change without notice, please refer to the most recent calendar or speak with your RSM.

September 2025

- Monday, September 15th (9:00 AM) DISIS (OL)
- Monday, September 15th (11:00 AM) Karcher Diag (OL)
- Tuesday, September 16th (9:00 AM) Service Holder (IP)
- Monday, September 22nd (9:00 AM) Bodas Diag (OL)
- Monday, September 22nd (11:00 AM) DISIS Karcher Extranet (OL)
- Tuesday, September 23rd (9:00 AM) Service Holder (IP)
- Wednesday, September 24th Service Sweeper Level 2 (IP)
- Monday, September 29th (9:00 AM) DISIS (OL)
- Monday, September 29th (11:00 AM) Karcher Diag (OL)

October 2025

- Wednesday, October 1st Service Sweeper Level 2 (IP)
- Monday, October 6th (12:00 PM) Municipal Vehicle Intro Blackwood NJ, USA (FULL)
- Monday, October 20th (9:00 AM) DISIS (OL)
- Monday, October 20th (11:00 AM) Karcher Diag (OL)
- Tuesday, October 21st (9:00 AM) Sales Sweepers (IP)
- Monday, October 27th (9:00 AM) Bodas Diag (OL)
- Monday, October 27th (9:00 AM) DISIS Karcher Extranet (OL)
- Tuesday, October 28th (9:00 AM) Service Holder (IP)

November 2025

- Tuesday, November 4th (9:00 AM) Service Holder (IP)
- Tuesday, November 4th (9:00 AM) Service Sweepers Level 1 (IP)
- Monday, November 3rd Municipal Vehicle Intro Blackwood NJ, USA
- Tuesday, November 25th (9:00 AM) Sales Holder and Sweeper (IP)

December 2025

- Monday, December 1st (9:00 AM) Bodas Diag (OL)
- Monday, December 1st (11:00 AM) DISIS Karcher Extranet (OL)



- Tuesday, December 2nd (9:00 AM) Service Holder (IP)
- Monday, December 8th (9:00 AM) Municipal Vehicle Intro Blackwood NJ, USA
- Tuesday, December 16th (9:00 AM) Sales Holder and Sweeper (IP)

January 2026

- Monday, January 5th (9:00 AM) Karcher Diag (OL)
- Tuesday, January 6th (9:00 AM) Service Holder (IP)
- Monday, January 12th (9:00 AM) Bodas Diag (OL)
- Monday, January 12th (11:00 AM) DISIS Karcher Extranet (OL)
- Tuesday, January 13th (9:00 AM) Sales Sweepers (IP)
- Monday, January 19th (9:00 AM) Service Sweepers Level 1 (IP)
- Monday, January 26th (9:00 AM) DISIS (OL)
- Tuesday, January 27th (9:00 AM) Sales Holder and Sweeper (IP)

February 2026

- Monday, February 2nd (9:00 AM) Municipal Vehicle Intro Blackwood NJ, USA
- Monday, February 9th (9:00 AM) Karcher Diag (OL)
- Monday, February 9th (11:00 AM) Bodas Diag (OL)
- Tuesday, February 10th (9:00 AM) Service Holder (IP)
- Monday, February 23rd (9:00 AM) DISIS Karcher Extranet (OL)
- Monday, February 23rd (11:00 AM) DISIS (OL)
- Wednesday, February 25th Service Sweeper Level 2 (IP)

March 2026

- Monday, March 2nd (9:00 AM) Karcher Diag (OL)
- Tuesday, March 3rd (9:00 AM) Service Holder (IP)
- Monday, March 9th (9:00 AM) Bodas Diag (OL)
- Monday, March 9th (11:00 AM) DISIS Karcher Extranet (OL)
- Tuesday, March 10th (9:00 AM) Sales Sweepers (IP)
- Tuesday, March 17th (9:00 AM) Service Sweepers Level 1 (IP)
- Monday, March 23rd (9:00 AM) Municipal Vehicle Intro Blackwood NJ, USA



OL: Kärcher DIAG

Karcher Municipal Software Training Course

Target Audience: Service Technicians, Maintenance Personnel, and anyone involved in diagnosing and servicing Kärcher Municipal vehicles using the Kärcher DIAG Municipal software.

Course Goal: To provide a comprehensive understanding of the Kärcher DIAG Municipal software, enabling participants to perform vehicle diagnostics, software updates, parameter changes, maintenance resets, and troubleshooting effectively.

Delivery Method: Google Meets - Live Demo

Length: 1.5 Hours

Requirements: Extranet Access





OL: Bodas Diag

Bodas Service and Diagnosis Training Course

Target Audience: Service Technicians, Maintenance Personnel, Product Optimization Specialists working with Kärcher vehicles equipped with Bodas control units.

Course Goal: To equip participants with the basic knowledge and skills to effectively use the Bodas Service software for vehicle diagnosis, parameter management, software updates, and error troubleshooting.

Delivery Method: Google Meets - Live Demo

Length: 1.5 Hours

Requirements: Extranet Access



BODAS SOFTWARE

Standard application software for machine functions based on BODAS Hardware. Perfect hydraulics, BODAS Software enables ideal machine control. Including the tools for prograting diagnosis of BODAS Hardware.



OL: DISIS

Navigating and Utilizing the Kärcher Municipal Extranet

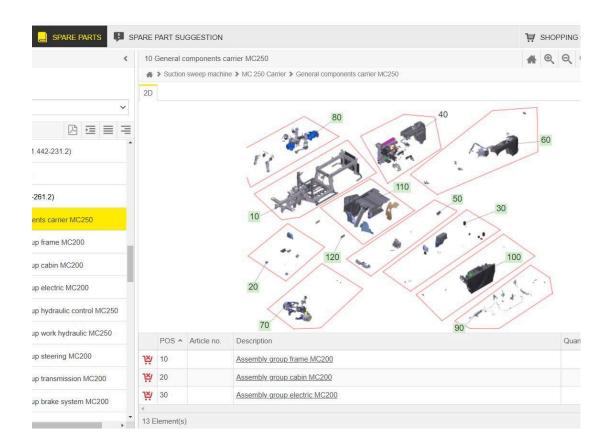
Target Audience: New Kärcher Municipal distributors and Service technicians who need to access sales, marketing, service documents, and the spare parts online catalogue.

Course Goal: To equip users with the knowledge and skills to efficiently navigate the Kärcher Municipal Extranet, look up parts, and download essential manuals and documents.

Delivery Method: Google Meets - Live demo

Length: 1.0 Hours

Requirements: Extranet Access





IP: Holder C70 Technical

Comprehensive Training: Operation, Maintenance, and Technical Service for the Holder C70 Municipal Vehicle

Target Audience: This comprehensive in-person training is designed for both new and experienced Holder C70 service technicians and maintenance personnel seeking to enhance their understanding of the vehicle's operation, routine maintenance, and in-depth technical diagnostics and repair.

Course Overview: This intensive training program offers a holistic understanding of the Holder C70 Municipal Vehicle. Through a blend of interactive classroom instruction and practical, hands-on sessions, participants will gain essential skills to safely and efficiently operate, maintain, and diagnose issues on the C70. The course will cover the vehicle's core systems, including its powertrain, hydraulics, electrical components, and advanced diagnostic tools.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, Competency in vehicle electrical diagnostics, Laptop with Bodas diagnostic software installed, PPE.





IP: Holder C70 Technical

Key Learning Objectives:

For Operators:

- **Master Primary Controls:** Gain proficiency in all primary operator controls, including the joystick, pedals, parking brake, master hydraulic switch, program switch, hand throttle, and thumb dial.
- Safe Starting & Driving: Learn proper pre-operation safety checks, starting procedures, and how to effectively use various driving programs like PowerDrive and SDS for different applications, while prioritizing safety protocols like seatbelt use and appropriate RPM management.
- Working Hydraulics & Attachments: Understand and control hydraulic functions for attachments such as the Fiedler sweeper, broadcast spreader, and folding V-plow, including hydraulic circuit color coding and specific hose connections.
- **Exhaust Regeneration:** Learn the conditions and steps required to perform a standstill regeneration of the diesel particulate filter (DPF).

For Service Technicians (and Advanced Operators):

- **System Fundamentals:** Acquire in-depth knowledge of the C70's basic components, including the frame, articulation bearing, suspension, powertrain, and PTO gearbox.
- **Engine & Fuel Systems:** Explore the Kubota engine components (e.g., fuel filters, air filter, various sensors like fuel temperature, coolant temperature, and air mass meter), along with the alternator and engine oil filter.
- **Hydraulic Systems:** Understand the driving hydraulics, including the drive pump pressure ports, high-pressure and low-pressure systems, wheel motors, differential locking system, and the PowerDrive characteristics, schematics, and mounting procedures. Also, delve into the working hydraulic system, covering oil circulation, steering, valve blocks, front lift, hydraulic stabilizer, hydraulic tank, and relay layouts.
- **Brake Systems:** Learn about the 4-wheel service brakes, parking brake, and specific adjustment instructions.
- **Electrical & Diagnostics:** Interpret electrical circuit diagrams and gain hands-on experience with diagnostic tools, including connection procedures, use of the Bodas Software for reading error messages, viewing process data, and adjusting parameters, requiring knowledge of specific cables and license keys.

Course Format: This in-person training will combine engaging presentations with practical, hands-on "Touch & Feel" sessions involving actual C70 components and systems. Participants will have opportunities for direct interaction, demonstrations, and question-and-answer sessions to solidify their learning.



IP: Lv2 Holder C70 Technical

Level 2 Comprehensive Training: Diagnosing Holder C70 Municipal Vehicle

Target Audience: Experienced Holder C70 service technicians seeking to learn the latest diagnostic information and hone their diagnostic skills.

Course Overview: This intensive training program offers a deeper look into the C70 operating systems. Through a blend of interactive classroom instruction and practical, hands-on sessions, participants will gain essential skills to safely and efficiently diagnose issues on the C70. The course will cover the vehicle's diagnostics of its powertrain, hydraulics, electrical components, and advanced diagnostic tools.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: IP:Holder C70 Technical course, Extranet Access, Competency in vehicle electrical diagnostics, Laptop with diagnostic software installed, PPE.





IP: Holder S-Series Technical

Holder S75/S100: Comprehensive Operation, Advanced Maintenance, and Technical Diagnostics

Target Audience: This intensive in-person training is designed for both new and experienced Holder S75 operators, as well as service technicians and maintenance personnel seeking to gain a deep understanding of the vehicle's safe operation, routine maintenance procedures, and in-depth technical troubleshooting.

Course Overview: This comprehensive program provides a thorough understanding of the Holder S75 Municipal Vehicle. Through a combination of interactive classroom sessions and practical, hands-on exercises, participants will learn to operate the S75 efficiently and safely, perform essential maintenance tasks, and diagnose complex technical issues. The curriculum covers everything from basic controls and driving dynamics to detailed analyses of the powertrain, hydraulic, electrical, and braking systems, including the use of advanced diagnostic software.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, Competency in vehicle electrical diagnostics, Laptop with Bodas diagnostic software installed, PPE.





IP: Holder S-Series Technical

Key Learning Objectives:

For Operators:

- **Controls Mastery:** Become proficient with all operator controls, including the joystick, keypad, hand throttle, pedals, switches, and dash cluster display functions.
- **Operational Procedures:** Learn proper starting, driving, and parking procedures, including the use of drive programs (Road, SDS) and the inch pedal for precise speed control.
- Attachment Handling: Understand how to safely couple, connect hydraulic lines, and operate various attachments, including engaging/disengaging PTO and High Flow systems.
- **Daily Checks & Safety:** Perform comprehensive daily inspections (fluid levels, tires, lights, steering, attachments) and adhere to critical safety guidelines.
- Regeneration: Understand and execute DPF exhaust regeneration procedures.

For Service Technicians (and Advanced Operators):

- **Vehicle Systems Deep Dive:** Gain in-depth knowledge of the S75's frame, center articulation, suspension, and powertrain components, including detailed schematics and operational principles.
- **Engine & Fuel Management:** Understand the Deutz TCD 3,6 diesel engine, its specific differences from the S100, fuel system (electrical pump, priming), pre-glow system, and exhaust aftertreatment (DOC/DPF, regeneration logic).
- **Hydraulic & Electrical Diagnostics:** Explore the drive and working hydraulic systems in detail, including low pressure hydraulics, Dual/Hydro Drive logic, measuring ports, and filter systems. Understand the electrical system from schematics, fuses, relays, and controller locations.
- **Diagnostic Tool Proficiency (BODAS/Serdia):** Learn to connect and utilize the BODAS and Serdia diagnostic software for the S75 and its components (engine, drive, working hydraulics), including reading error codes, accessing process data, and performing calibrations and software updates.
- **Maintenance Procedures:** Review detailed maintenance plans for hydraulic oil filters and transmission oil (refill/drain procedures, fluid types, capacities).
- Component-Specific Details: Understand the S75's specific features and differences compared to other Holder models (S100, S990) regarding components like sensors, throttle valve, diagnostic connectors, and hydraulic filters.

Course Format: This course will be delivered in-person and will feature:

- Interactive classroom presentations with detailed diagrams and technical explanations.
- Extensive hands-on practice with the Holder S75 vehicle, covering operational procedures, component identification, maintenance tasks, and diagnostic tool usage.
- Practical troubleshooting exercises and real-world scenarios.
- Dedicated Q&A sessions for in-depth discussion and problem-solving.



IP: Lv2 Holder S-Series Technical

Level 2 Comprehensive Training: Diagnosing Holder S-Series Municipal Vehicles

Target Audience: Experienced Holder S-Series service technicians seeking to learn the latest diagnostic information and hone their diagnostic skills.

Course Overview: This intensive training program offers a deeper look into the S75 and S100 operating systems. Through a blend of interactive classroom instruction and practical, hands-on sessions, participants will gain essential skills to safely and efficiently diagnose issues on the S75. The course will cover the vehicle's diagnostics of its powertrain, hydraulics, electrical components, and advanced diagnostic tools.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: IP:Holder S-Series Technical course, Extranet Access, Competency in vehicle electrical diagnostics, Laptop with Bodas diagnostic software installed, PPE.





IP: Karcher MC130 / MC150 Technical

Kärcher MC 130 Municipal Cleaner: In-Depth Service, Operation, and Diagnostics

Target Audience: Service technicians, operators, and maintenance personnel responsible for the Kärcher MC 130 Municipal Cleaner.

Course Overview: This intensive two-day in-person training will equip participants with the essential skills to effectively operate, maintain, and diagnose issues on the Kärcher MC 130. Through a combination of theoretical presentations, hands-on "Touch & Feel" workshops, and practical troubleshooting exercises, attendees will gain a deep understanding of the machine's systems, including hydraulics, electrical components, engine (with a focus on Stage V/DPF systems), and sweeping mechanisms. The course will also cover the use of the Kärcher DIAG Municipal tool for advanced diagnostics and software management.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, Competency in vehicle electrical diagnostics, Laptop with Karcher Diag installed.





IP: Karcher MC130 / MC150 Technical

Key Learning Objectives:

- **Product Overview:** Understand the key features, specifications, and applications of the Kärcher MC 130, differentiating between MC and MIC models.
- **Basic Operation:** Learn how to drive the MC 130, including FNR switch usage, transport and work modes, articulated steering, and safe curb climbing techniques.
- **Sweeping System Mastery:** Gain proficiency in operating and maintaining the sweeping system, including adjusting brush settings, utilizing fresh and recycling water systems, and performing cleaning procedures.
- **Maintenance & Service:** Understand the comprehensive maintenance plan, including 50-hour, 250-hour, and extended service intervals, and learn to perform key maintenance tasks.
- "Touch & Feel" Workshops: Participate in hands-on sessions to familiarize with machine components, answer practical questions, and apply theoretical knowledge.
- **Hydraulic System:** Explore the hydraulic system, including the hydraulic body control system, and engage in workshops to understand pump output, bypass valves, and traction control (HYCOP).
- **Electrical System:** Learn to interpret wiring diagrams and troubleshoot electrical issues using practical exercises.
- **Diagnostic & Troubleshooting:** Develop skills in reading and clearing fault codes, understanding error code structures, and utilizing the Kärcher DIAG Municipal tool for advanced diagnostics, software updates, and parameter adjustments.
- **Practical Troubleshooting Workshops:** Apply diagnostic skills to real-world scenarios, identifying components related to fault codes and determining next steps for problem resolution.
- **Extranet Navigation:** Learn to access and utilize the Kärcher Municipal Extranet for documentation and support.



IP: Karcher MC130 / MC150 Technical

Course Structure:

Day 1:

- Welcome and Introduction
- Product Overview: MC 130 vs. MIC, features, versions
- Basic Operation: Driving, steering, modes, safety features
- Maintenance: Plan, 50h/250h service, additional work
- "Touch & Feel" Workshop (Part I & II): Hands-on component identification and basic tasks
- Sweeping System & Waste Container: Operation, removal, adjustment, cleaning
- Frame: Layout, Hydraulic Body Control System
- Engine STAGE V / DPF: Specifications, maintenance, DPF system explanation
- Municipal Extranet
- Questions & Answers

Day 2:

- Questions & Answers
- Workshop Hydraulic System (Part I & II): Diagrams, calculations, troubleshooting
- Workshop Electrical System: Wiring diagrams, troubleshooting hints
- Diagnostic & Troubleshooting: Error code structure, ECU self-test, fault code reading/clearing
- Kärcher DIAG Municipal: Connecting, reading/clearing codes, software/parameter management
- Workshop Diagnostic & Troubleshooting: Practical problem-solving scenarios
- Hot Topics & Service Bulletins
- Summary Service Training

Duration: 2 Full Days

Requirements: No prior experience with the Kärcher MC 130 is strictly required, but a basic understanding of heavy equipment mechanics or electrical systems is beneficial. Participants are encouraged to bring their questions and real-world scenarios for discussion.



IP: Karcher MC250 Technical

Kärcher MC 250 Municipal Cleaner: In-Depth Service, Operation, and Diagnostics

Target Audience: Service technicians, operators, and maintenance personnel responsible for the Kärcher MC 250 Municipal Cleaner.

Course Overview: This intensive two-day in-person training will equip participants with the essential skills to effectively operate, maintain, and diagnose issues on the Kärcher MC 250. Through a combination of theoretical presentations, hands-on "Touch & Feel" workshops, and practical troubleshooting exercises, attendees will gain a deep understanding of the machine's systems, including hydraulics, electrical components, VM engine overview, and sweeping mechanisms. The course will also cover the use of the Kärcher DIAG Municipal tool for advanced diagnostics and software management.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, Competency in vehicle electrical diagnostics





IP: Karcher MC250 Technical

Key Learning Objectives:

- **Product Overview:** Understand the key features, specifications, and applications of the Kärcher MC 130, differentiating between MC and MIC models.
- **Basic Operation:** Learn how to drive the MC 130, including FNR switch usage, transport and work modes, articulated steering, and safe curb climbing techniques.
- **Sweeping System Mastery:** Gain proficiency in operating and maintaining the sweeping system, including adjusting brush settings, utilizing fresh and recycling water systems, and performing cleaning procedures.
- **Maintenance & Service:** Understand the comprehensive maintenance plan, including 50-hour, 250-hour, and extended service intervals, and learn to perform key maintenance tasks.
- "Touch & Feel" Workshops: Participate in hands-on sessions to familiarize with machine components, answer practical questions, and apply theoretical knowledge.
- **Hydraulic System:** Explore the hydraulic system, including the hydraulic body control system, and engage in workshops to understand pump output, bypass valves, and traction control (HYCOP).
- **Electrical System:** Learn to interpret wiring diagrams (for both pre-2021 and 2021+ versions) and troubleshoot electrical issues using practical exercises.
- **Diagnostic & Troubleshooting:** Develop skills in reading and clearing fault codes, understanding error code structures, and utilizing the Kärcher DIAG Municipal tool for advanced diagnostics, software updates, and parameter adjustments.
- **Practical Troubleshooting Workshops:** Apply diagnostic skills to real-world scenarios, identifying components related to fault codes and determining next steps for problem resolution.
- **Extranet Navigation:** Learn to access and utilize the Kärcher Municipal Extranet for documentation and support.



IP: Karcher MC250 Technical

Course Structure:

Day 1:

- Welcome and Introduction
- Product Overview: MC 130 vs. MIC, features, versions
- Basic Operation: Driving, steering, modes, safety features
- Maintenance: Plan, 50h/250h service, additional work
- "Touch & Feel" Workshop (Part I & II): Hands-on component identification and basic tasks
- Sweeping System & Waste Container: Operation, removal, adjustment, cleaning
- Frame: Layout, Hydraulic Body Control System
- Engine STAGE V / DPF: Specifications, maintenance, DPF system explanation
- Municipal Extranet
- Questions & Answers

Day 2:

- Questions & Answers
- Workshop Hydraulic System (Part I & II): Diagrams, calculations, troubleshooting
- Workshop Electrical System: Wiring diagrams, troubleshooting hints
- Diagnostic & Troubleshooting: Error code structure, ECU self-test, fault code reading/clearing
- Kärcher DIAG Municipal: Connecting, reading/clearing codes, software/parameter management
- Workshop Diagnostic & Troubleshooting: Practical problem-solving scenarios
- Hot Topics & Service Bulletins
- Summary Service Training

Duration: 2 Full Days

Requirements: No prior experience with the Kärcher MC 130 is strictly required, but a basic understanding of heavy equipment mechanics or electrical systems is beneficial. Participants are encouraged to bring their questions and real-world scenarios for discussion.



IP: Municipal Vehicle Introductory Service Training

Kärcher Municipal Vehicles: Intro to Service, Operation, and Diagnostics

Target Audience: Participants are expected to have prior mechanical and electrical repair experience. The course is designed for a minimum of 4 and a maximum of 8 participants.

Course Description: This course provides an overview of Karcher Municipal Sweeper and Holder Implement Carriers. It includes instruction on basic operation, maintenance, and diagnostic procedures. Participants will also learn how to navigate Karcher's online information systems (Extranet and DISIS) for service and parts information. Key topics covered include general maintenance, suction system description and troubleshooting, diagnostics for Kärcher and Holder machines, using Kärcher DIAG and Bosch Rexroth Bodas, reading fault codes, and interpreting wiring diagrams. The training is scheduled over five days, with specific Karcher and Holder models covered each day.

Delivery Method: In Person, Classroom and Hands On

Length: 4 Days

Requirements: Extranet Access, Competency in vehicle electrical diagnostics, Laptop with

Diagnostic software installed, PPE

example

Schedule				
Monday	12:00pm - 4:30pm	Introduction and Holder C-Series		
Tuesday	8:00am - 4:30pm	Holder C / S-Series		
Wednesday	8:00am - 4:30pm	MC80 and MC130		
Thursday	8:00am - 4:30pm	MC250		
Friday 8:00am - 12:00pm		MCM600		



IP: Karcher Municipal Cleaner Sales Training

Kärcher Municipal Cleaner: Operation, Maintenance and Key Features

Target Audience: Sales persons

Course Overview: This intensive two-day in-person training will equip participants with the essential skills to effectively operate, maintain, and diagnose common, operator level issues on the Municipal Cleaner lineup. Through a combination of theoretical presentations, hands-on "Touch & Feel" workshops, and practical troubleshooting exercises, attendees will gain a basic understanding of the machine's different systems.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, PPE





IP: Holder Implement Carrier Sales Training

Kärcher Holder Implement Carrier: Operation, Maintenance and Key Features

Target Audience: Sales persons

Course Overview: This intensive two-day in-person training will equip participants with the essential skills to effectively operate, maintain, and diagnose common, operator level issues on the Implement carrier lineup. Through a combination of theoretical presentations, hands-on "Touch & Feel" workshops, and practical troubleshooting exercises, attendees will gain a basic understanding of the machine's different systems.

Delivery Method: In Person, Classroom and Hands On

Length: 2 Days

Requirements: Extranet Access, PPE





IP: Legacy Holder Technical

Kärcher Holder Implement Carrier: Operation, Maintenance and Key Features

Target Audience: Service Technicians

Course Overview: This one-day in-person training is an add on course which can be combined with any other Holder Implement Carrier course. It is designed to show the differences between the new and old models, and equip participants with the essential skills to effectively operate, maintain, and diagnose issues on the Holder C270 and C992.

Delivery Method: In Person, Classroom and Hands On

Length: 1 Days

Requirements: Extranet Access, PPE, Holder C270 and/or C992*

*required if training is at a dealer or customer location





MAKE A DIFFERENCE THANK YOU